



**BLACK
DIAMOND
SECURITY**

SECURITY EVOLVED

PROTECTION ♦ PEOPLE ♦ PROPERTY

COMPANY OVERVIEW

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WELCOME TO BLACK DIAMOND

Black Diamond Security provides technology led security solutions to a number of key market sectors, focusing on **Asset Protection, People and Property**.

The business is unique in the provision of **Professional Security Services**, when compared to the general market place within the UK in that:

- Our assessment of your security needs is paramount in the selection of the services we offer, and are tailored to your requirements.
- Technology Led Solutions are used in every case to complement, the deployment of personnel.
- All our security personnel are not only SIA Trained and Licensed, but undergo significant further bespoke training, again tailored to your specific assignment.

WHY CHOOSE US?

Black Diamond Security Ltd is an immensely capable, multifaceted provider of integrated security solutions that specialises in services to cater for all sectors. As such we have extensive experience in the following security and product provision sectors:

- **Sector Specific Guarding**
- **Railway Security**
(including PTS, COSS, IWA trained personnel)
- **Technology Led Solutions – CCTV, Perimeter Detection, Biometric Access Control**
- **CCTV Monitoring**
– from our National Control Centre
- **Canine and Mobile Patrols**
- **Security Consultancy and Risk Assessments**
- **VIP Close Protection**
- **Residential Security**
- **Chauffer Services**
- **Reception & Concierge**
- **Covert and Overt Operations**

Our depth of service capability enables us to provide single or cross-service integrated security solutions to our business partners, providing them with the most economic and financially viable security packages available, provided within one carefully managed account.

Black Diamond's ultimate aim is to develop strategic business partnerships with clients who recognise the value of long term, mutually beneficial relationships.

OUR WORKING LINE

Each client has a dedicated account manager that is assigned to their geographical area. This means, not only do we have specialised personnel throughout the UK, we also have a national control centre to oversee your business 24/7 giving you peace of mind that your business, site and assets are protected.

We pride ourselves on being not only reactive but proactive to deliver a quality professional service with the personal touch.



RECEPTION & CONCIERGE

Reception and Concierge Services requires a keen eye and effective countermeasures whether you realise it or not. Your retail space is exposed to countless threats which the latest research shows these threats are becoming more and more sophisticated.

Services For:

- **Headquarters**
- **Office Complex and Business Centres**
- **Hotels**
- **Private and Corporate Clients**

Security Management

A full site assessment is paramount in maintaining security, you must maintain a secure site at all times to keep security vigilant.

We aim to build a partnership from start to finish that will maintain and adapt as your project/site expands and progresses.

VIP CLOSE PROTECTION SERVICES

Black Diamond Security provide Close Protection Officers who are all formally UK Armed Forces personnel and fully SIA licensed. Our officers have vast experience of working with perceived or actual threats and are specialised in operating discreetly or as a visible force to ensure your daily security needs are catered for.

Close Protection officers can be deployed individually or as part of a team to provide logistical planning, crisis management and training, emergency coordination and regimented discretion. All of our CPO's are trained in surveillance and defensive driving techniques designed to protect high profile and private clients, providing a professional security service to ensure you remain safe at all times.

Many of our Close Protection Officers are former UK Armed Forces, who are licensed and meet the industries Security Industry Authority (SIA) criteria.

Our Close Protection Officers can be deployed individually or as part of a team to cater for your needs. They are experienced in, but not limited to, logistical planning for movement, crisis management and training, emergency coordination and regimented discretion.





SECTOR SPECIFIC GUARDING

Black Diamond Security provide highly visible mobile and static manned guarding services across all industry sectors.

All of our guards are specifically trained and licensed by the SIA, ensuring our clients have a professional and specialised service from day one.

We can provide an enhanced service that caters for your site to ensure you have 24/7 security. By combining technology solutions and manned guarding we can tailor make a bespoke solution providing you with peace of mind that your assets and business is secure and monitored around the clock.

Services For:

- Corporate buildings
- Temporary & onsite offices
- Industrial Developments
- Residential Developments
- Railway

Our Guards are fully trained in:

- Theft Prevention
- Customers Assistance
- Conflict Management
- Arrest Procedures

We can also provide:

- Car Park Management (CPMS)
- Control Room Teams (CRTS)

CANINE PATROLS

Our highly trained security guard dog & handlers provide high visibility and audible protection with significantly increased levels of detection. Patrols provide superior detection and deterrence whilst reducing health & safety risks in vulnerable areas. All handlers are trained security operative. Dog handlers and dogs are trained in various areas, such as static guarding, crowd control and events.

Most of our dogs are trained for general purpose, which means they are highly skilled in dealing with the public and know exactly when and how to react. Each dog and handler have a 1 to 1 relationship and attend ongoing training sessions, which allows the best performance from the team.

Security Management

Canine Patrols provide visible and audible deterrents whilst, increasing the levels of detection.

Canines are trained in various areas:

- Static guarding
- Crowd control
- Event management



TECHNOLOGY SOLUTIONS

RDC - Rapid Deployment Camera

Our Rapid Deployment Cameras (RDC's) are perfect for sites without 24/7 power, they can be used in conjunction with manned guarding services or independently. RDC's can be operational within the hour and an escalation process will be set up with the client. They are designed to be a temporary solution for an at-risk site.

Fixed CCTV

Surveillance is a priority for any site, whether it be your residential property or your offices; 24/7 fixed CCTV offer the latest in technology for monitoring your site. The use of CCTV on your site or property provides a highly visible deterrent to potential intruders, whilst allowing you to see at any given moment who is on your site.

BDEYE

The BDEYE is an external self-sufficient intruder system with video verification. This rapid response system provides a visual deterrent with the ability to work in harmony with other security solutions such as on-site guards or mobile patrols.

The BDEYE is a wireless battery operated PIR (Passive Infrared) with video verification that is triggered by motion detection. The BDEYE System is intended for outdoor applications such as void or vacant properties.

4G Connectivity

The newest addition to our technology portfolio, is to give clients the ability to access the internet. Using the 4 major carriers, there hasn't yet been a site we have been unable to connect. This is not just down to the provider, but our bespoke receiving antenna. We work closely with our manufacturer to give users the best possible signal on site.

Remote Monitoring

All our security solutions come with automated signalling, raising an alert and informing the appropriate person when an activation has been detected.

Access Control/Biometrics

We offer a full assessment, installation, maintenance and repair services for all domestic and commercial applications.

▪ Prevent unauthorised access

Secure your premises with the peace of mind that unwanted visitors cannot enter your building without authorisation.

▪ Complete control

Our systems can operate doors, gates and barriers and are available using telephone and video entry, access cards or biometric readers.

Intruder Alarms

Black Diamond Security offer state-of-the-art monitored intruder alarms to protect your business property and assets 24 hours a day. Our systems provide a cost-effective deterrent to intruders with the peace of mind knowing that in the event of an intrusion, the system will signal to the appropriate Keyholder.

Live feed video analytics system

The Live Feed Video Analytic system is a perfect solution for problematic hot spots e.g. gates, level crossing, storage containers etc. It can be powered by the clients' 110V generator or it can run self-sufficiently by our hydrogen cell, solar panels, and batteries.

We designed The Live Feed Video Analytic system especially for the abuse of railway crossing, gates and storage containers. The system has the intelligence to give you a multitude of information for example how many people have gone through the gate on a specific day, it can also tell you if the gate has been left open for longer than 5 minutes. Another great feature that the Live Feed has is the ability to store 2000 number plates in its own internal memory. (ANPR)

The Live Feed can also provide Health & Safety Management for the site with its deep learning-based analytics.

Fire Alarms

Black Diamond Security are specialist installers of state-of-the-art Fire Alarm Systems. With over 10 years of experience, we offer a full assessment, installation, maintenance and repair services for all domestic and commercial applications, either a standalone (bells only) or remotely monitored system.

110VRDC

110V Rapid Deployment Cameras (110VRDC's) are perfect for sites with mains electric or a generator running 24/7. They can be used in conjunction with Manned Guarding services or independently on their own. On arrival of the 110VRDC's an escalation process will be set up with the client. They are designed to be a semi-permanent solution for a site that is at risk but also for a site that will develop and may need the CCTV moving as the risk moves.

Gate Automation

Black Diamond Security are specialist installers of state-of-the-art Gate and Barrier Automation. With over 10 years of experience, we offer a full assessment, installation, maintenance and repair services for all domestic and commercial applications.

Body Temperature Detection System

The Body Temperature Detection System can accurately detect facial temperatures of up to 40 people at once with an accuracy of $\pm 0.3^{\circ}\text{C}$, this is ideal for monitoring body temperatures at entrances to events, transport hubs and buildings.

24/7 National Control Centre

Security never sleeps and neither do we. With our 24/7 National Control Centre we can provide a responsive approach to any threat to your business.

Our management facility can direct 24-hour callouts, technical support, vehicle maintenance, logistical and administrative support, all of which is a hallmark of our success.





LOCATIONS



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www.blackdiamondsecurity.co.uk
www.guildstoneassociates.co.uk

DONCASTER

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West Moor Park, Armthorpe,
Doncaster
DN3 3FE

LONDON

25 Bedford Square
London
WC1B 3HH

BRISTOL

470 Bath Road
Bristol
BS4 3AP

CLELAND

Bigger Road
Cleland
ML1 5RR

BIRMINGHAM

10 Hay Hall Road
Tyseley
B11 2AU

COMPLIANCE AND ACCREDITATION



The SafeContractor Scheme is an assurance to our clients of compliance with Health & Safety legislation and best practice. The scheme is fully audited to ensure all documentation, procedures and training standards are met and implemented throughout our business.



The aim of the SIA "Approved Contractor Scheme" is to raise the performance standards of its member organisations in the provision of professional security services. Approved Contractor status is achieved by meeting and surpassing the required standards of the SIA, which is vigorously measured during annual auditing by appointed certification bodies. To be an Approved contractor is considered within the Private Security Industry to be the benchmark standard of excellence to look for and can be verified by the published list of approved contractors on the SIA website.



Black Diamond Security have been certified to ISO 9001:2015 by NQA (UKAS Registration 015) since 2018. BS EN ISO 9001:2015 is the International Standard for Quality Management Systems. ISO 9001 certification provides the basis for effective processes and effective people to deliver an effective product or service time after time.



Black Diamond is one of the very few security providers in the UK to be members of the Railway Safety Accreditation Scheme (RSAS). The scheme members security staff will be highly trained officers dealing with low level crime and anti-social behaviour, improving intelligence and maximising public confidence.

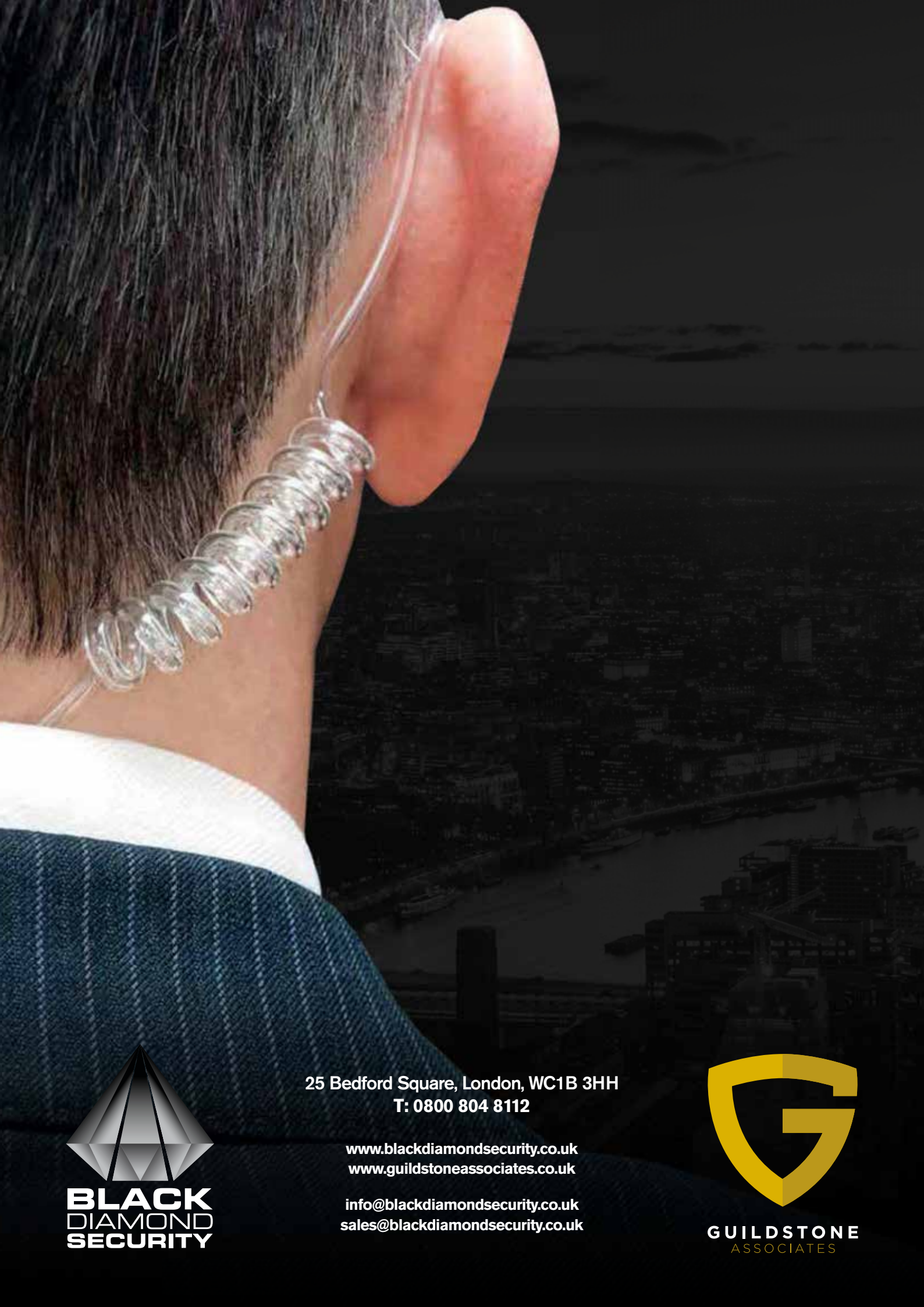


Black Diamond is a full member of the National Association of Security Dog Users (NASDU) and can provide a professional and bespoke service to its clients that may require canine patrolling of their premises.



The Railway Industry Supplier Qualification Scheme (RISQS) is a robust and extensive set of requirements that must be met to achieve the accreditation that all security providers will need to work within the rail sector. Concentrating on safety, good working practices and processes, the annual audits ensure full compliance with the highest of standards required of the scheme.





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